



09/875,083

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Application of:

Dean C. MARCHAND et al.

Application No.: 09/875,083

Filed: June 6, 2001

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Client Docket No.: COS-99-012

Reply under 37 CFR 1.116
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Examiner: Deane Jr, W.

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Technology Center 2600

For: SERVICE MANAGEMENT SYSTEM BLOCKING

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Assistant Commissioner for Patents

Alexandria, VA 22313-1450

RESPONSE UNDER 37 CFR 1.116

Dear Sir:

In response to the final Office Action of September 25, 2003, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS..... 2

REMARKS 6